

Christian B. Famador

Computer Engineering Student | Technical Support

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PROFESSIONAL SUMMARY

Graduating Computer Engineering student seeking an entry-level Technical Support Engineer role. Completed a 400-hour internship as a Technical Support Engineer intern in an IT infrastructure support team, helping troubleshoot hardware, software, and basic network issues and assisting with on-site field support. Brings a strong hardware background, clear documentation, and customer-facing experience under pressure.

WORK EXPERIENCE

Technical Support Engineer Intern (On-the-Job Training)

April 2026 – July 2026

Equitable Computer Services, Inc. · Binondo, Manila

- Completed 400 hours of on-the-job training in the Infrastructure Support Services department.
- Assisted with technical and field support for users, helping diagnose and resolve hardware and software issues.
- Applied systematic troubleshooting and attention to detail to keep workstations and equipment running.

Guest Service Crew (Contract)

December 2023 – June 2024

PAN-ASIA Manpower and General Services, Inc. · Cavite

- Assisted guests and resolved their concerns while following grooming, conduct, and safety standards.
- Performed preventive maintenance and troubleshooting on machines to reduce downtime.
- Managed multiple tasks during peak hours while meeting service standards.

PROJECTS

ASM-ESM: SDR-Based Airborne Spectrum Monitoring Drone Payload

2026 – Present

Capstone project · Imus Institute of Science and Technology

- Developing a low-cost drone payload that passively scans 25 MHz to 1.7 GHz using an RTL-SDR receiver and a Raspberry Pi 4.
- Streams a live spectrum display to a ground station and logs each detected signal with its frequency, power, time, and GPS position.
- Built with GNU Radio, OpenWebRX, and Python as part of a three-member team.

EDUCATION

Bachelor of Science in Computer Engineering

2017 – Present

Imus Institute of Science and Technology · Imus City, Cavite

Secondary Education

2011 – 2015

Sanctuario of St. Maria Theresa School · Baliwag, Bulacan

CERTIFICATIONS

- **Certificate of Completion, On-the-Job Training (400 hours)**, Equitable Computer Services, Inc., July 2026
- **M001: MongoDB Basics**, MongoDB University, October 2022
- **Entrepreneurship Foundations**, LinkedIn Learning, September 2022

SKILLS

Technical: computer hardware assembly and repair, troubleshooting, technical and field support, basic networking, machine preventive maintenance

Tools: Raspberry Pi, RTL-SDR, GNU Radio, Python, MongoDB, VS Code, Git and GitHub, Microsoft Office

Soft skills: customer service, technical documentation, time management, multitasking, attention to detail